



Protecting What Matters: How Madison College Strengthened Clinical Education Through Secure, Cloud-Based Technology

MADISON AREA TECHNICAL COLLEGE (MATC)

[Read the full customer story here →](#)

Who Is Madison College

1 Program

- Dental Hygienist Associate Degree Program - 2 years, 70 credits
- 704 hours of supervised hands-on clinical experience in on-campus dental clinic

Students

- 75–80 students trained annually
- 35–40 graduates each year

Faculty

- Award-winning faculty providing personalized attention and real-world training.

Challenges



Required transition from on-premise dental software to a cloud-based platform



Existing systems no longer met evolving data security requirements



Needed to maintain continuity of clinical education and patient care during the transition



Required coordination between faculty, IT, and clinical leadership to support implementation



Needed a secure solution that supported teaching, learning, and patient care without disruption.

Solution

Implemented Ascend Academic to support a secure, cloud-based dental education environment

Centralized clinical and academic workflows within a single platform

Enabled students to schedule, confirm, and manage patient appointments independently

Improved access to patient records, health histories, and clinical notes for better preparation and care delivery

Provided secure access while supporting educational, operational, and clinical workflows

Hear From Madison College

- ✓ **“The service we receive from Ascend has been excellent, very professional and we feel respected.”** — *Barbara DeBoer*
- ✓ **“We have had exceptional assistance** whenever we contact Ascend for a question.” — *Leslie Schleusner*
- ✓ **“The experience has been good** regarding sharing feature enhancement feedback with Ascend.” — *Barbara DeBoer*
- ✓ **“As the second year Faculty Lead, I would highly recommend Ascend to other colleges.** We train over 75-80 students each year and graduate anywhere from 35-40 students each year. **We feel our students are very well prepared for private practice** and our **students share the same support for the software experience.**” — *Barbara DeBoer*

Barbara DeBoer BS, RDH, Faculty, Dental Hygiene, School of Health Sciences
Leslie Schleusner, RDH, Laboratory Coordinator, School of Health Education

